

Regarding: [REDACTED]

Dear DTE Electric Customer:

This letter is to inform you that we are replacing DTE's **electric** meters in homes and businesses in your area. These meters are being replaced at no cost to you and will only take a few minutes to install.

Our records indicate that a DTE field representative has attempted to gain access to our metering equipment to replace the meter at the above referenced site address. However, the field representative reported the meter replacement could not be completed because access to our metering equipment was refused.

The terms under which you take service authorizes DTE representatives to access your premises for a number of reasons, including but not limited to installing, inspecting, maintaining, reading and/or replacing its meters. Pursuant to Michigan Public Service Commission (MPSC) **Rule 460.137** a utility may shut off or terminate service if the customer has refused to arrange access at reasonable times for the purpose of inspection, meter reading, maintenance, or replacement of equipment that is installed upon the premises, or for the removal of a meter.

The Michigan Public Service Commission has approved an Opt-Out Program for residential customers. Customers enrolled in the Opt-Out Program will have a non-transmitting, (radio off) digital meter installed and the following fees applied to their account:

- \$67.20 AMI Opt-Out Initial Fee
- \$9.80 AMI Opt-Out Monthly Charge

It is imperative that we gain access to our metering equipment and we need your cooperation. Please contact us at **1.800.477.4747** no later than **30 days from the date of the letter** to arrange access to our metering equipment. If you would like to enroll in the Opt-Out program, please inform the representative when you contact us. Whether you choose to enroll in the Opt-Out Program or not, we still need access to our metering equipment.

Thank you in advance for your immediate response and cooperation.

Sincerely,

Advanced Metering Team